# The way you authenticate with us is changing (MFA)

As part of our continuing cyber security work to ensure that your accounts and data remain secure and safe, we are making some changes to the way you log into our systems. These changes are necessary to ensure that the University complies with Microsoft's new security measures.

From the 27th of February Microsoft are changing the authentication process and this will mean you will see slightly different screens when you try to log in. You will no longer get the Approve/Deny option when you try to log in and will instead be asked to undertake a short number matching process.

N.B. If you currently use text/phone call to authenticate there will be no changes to how you authenticate. This change only affects those using the app.

New Sign in process

From the 27th when you log into some of our Microsoft services you will need to undertake the new process:
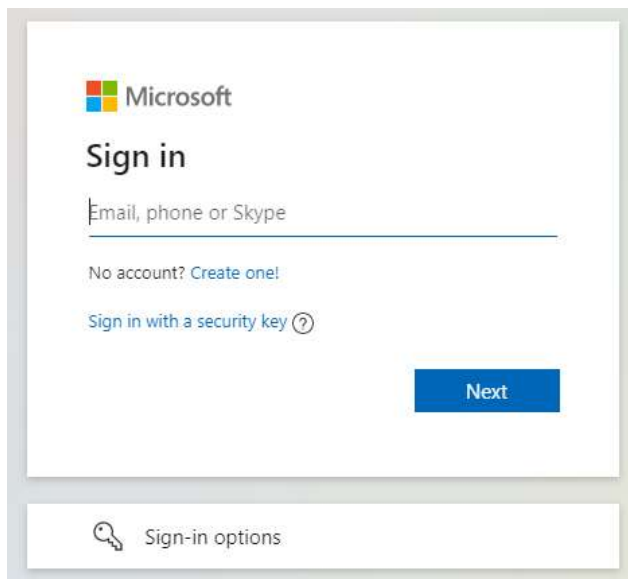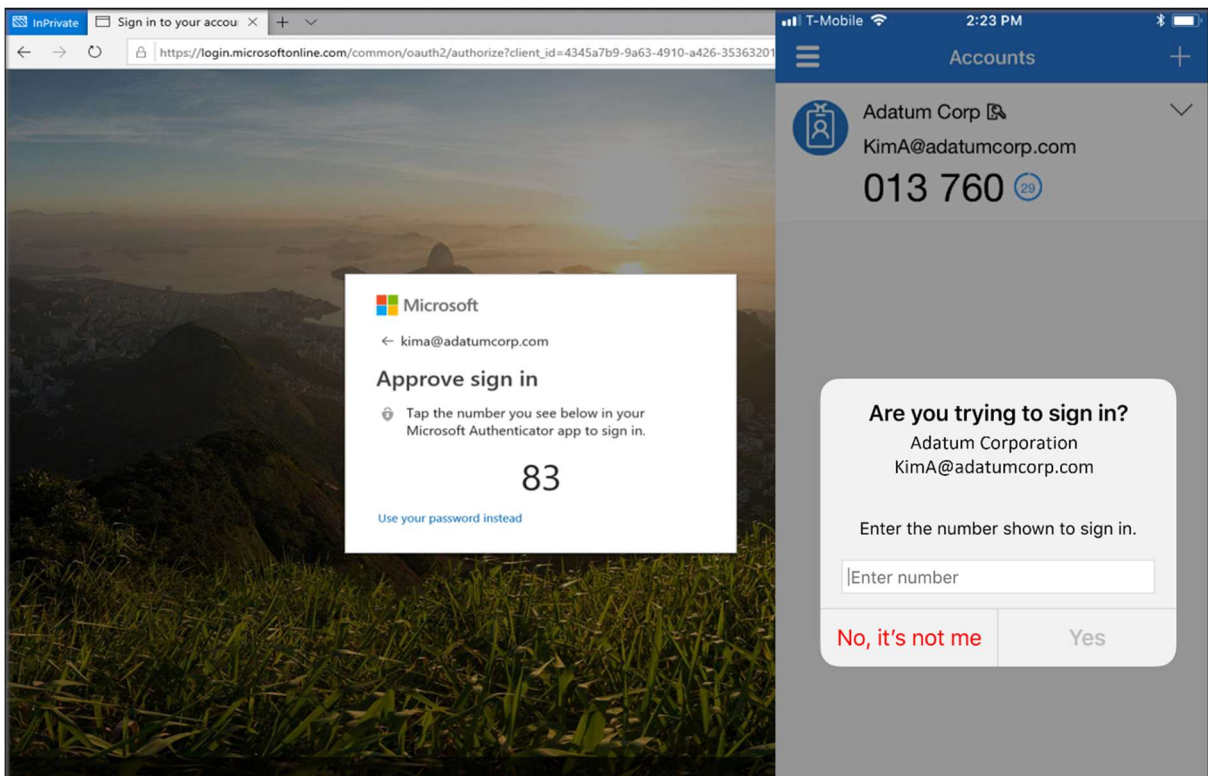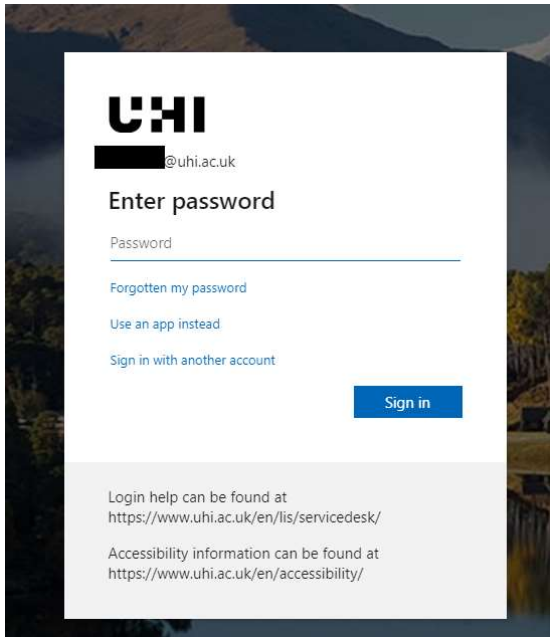
Number matching process

Rather than getting the Approve/Deny option now, you will be presented with a number which you need to type into your app. You will not be able to proceed until you have successfully matched the number which you have been presented with.

Apple Watch Android Wearables

As part of this change Microsoft will no longer support authentication via Apple watches or Android wearables. If you were previously using those to authenticate with UHI you will need to authenticate via the app on your mobile device instead.

What to do if you are having issues

If you have any questions or issues with the new process please do not hesitate to get in touch with the IT Servicedesk, details on how to get in touch can be found : https://www.uhi.ac.uk/en/lis/